



FIDAGLOBAL

2026



PRODUCT BROUCHER



FIDAGLOBAL goes far beyond software,

**It's the partner that
DRIVES YOUR GROWTH.**



Products

01

Smart HRIS

Human Resource Information System

02

FIDA Helpdesk

Customer support and ticketing

03

BPO & Services

Operations and management Services

04

FIDA LMS

Learning Management System

05

FIDA CRM

Sales & Customer Relationship Management

06

Task Management System

Project & Workflow Management

07

FIDA AI

Enterprise AI Automation Platform

08

ICT Solutions

End-to-End ICT Consulting Services

09

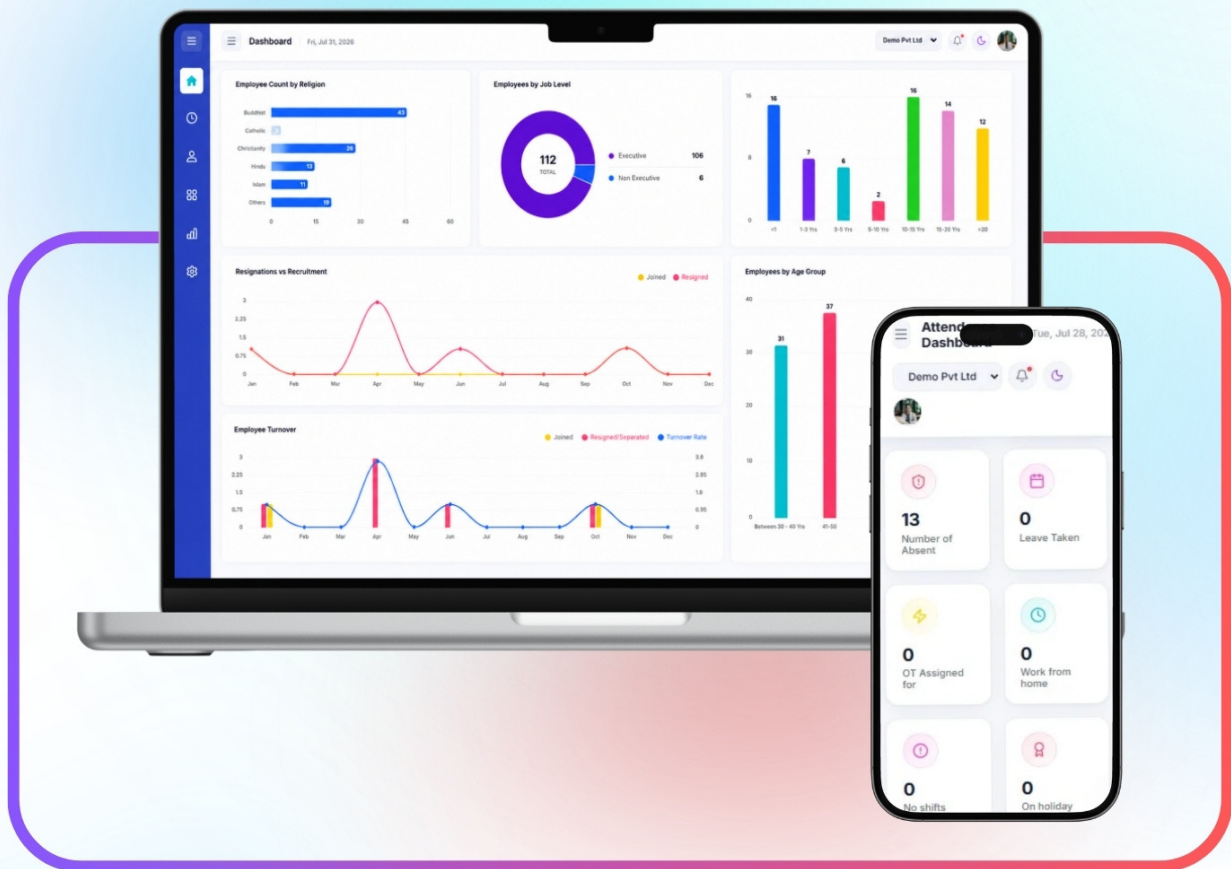
Biometric devices

Access control and attendance devices



BUILT to _____ DRIVE YOUR VISION

Not just software. A platform that grows with your people, and drives you toward what you envisioned.



Where human capital meets real growth.



Everything HR. One Platform.

SmartHRIS



**Reliable
Payroll,**
Always without fail.

Everything HR needs, working together in one platform.
So your team spends less time managing systems, and more
time managing people.



System,
Ready for
1,000+
Companies.

 FIDAGLOBAL

SmartHRIS Features

Core Management

- Organization & Company Setup
- Employee Master Profiles
- Department & Designation Management
- Employee Document Management
- HR Policies & Employee Records



Time & Payroll

- Attendance & Shift Management
- Leave & Holiday Management
- Payroll & Salary Processing
- Allowances & Deductions
- Loans & Salary Advances
- Increments & Salary Revisions





Employee Experience

- Employee Self-Service Portal
- Smart Alerts – SMS & Email
- Claim & Welfare Management
- Employee Benefits Management
- Loan & Deduction Requests
- Employee Requests & Approvals

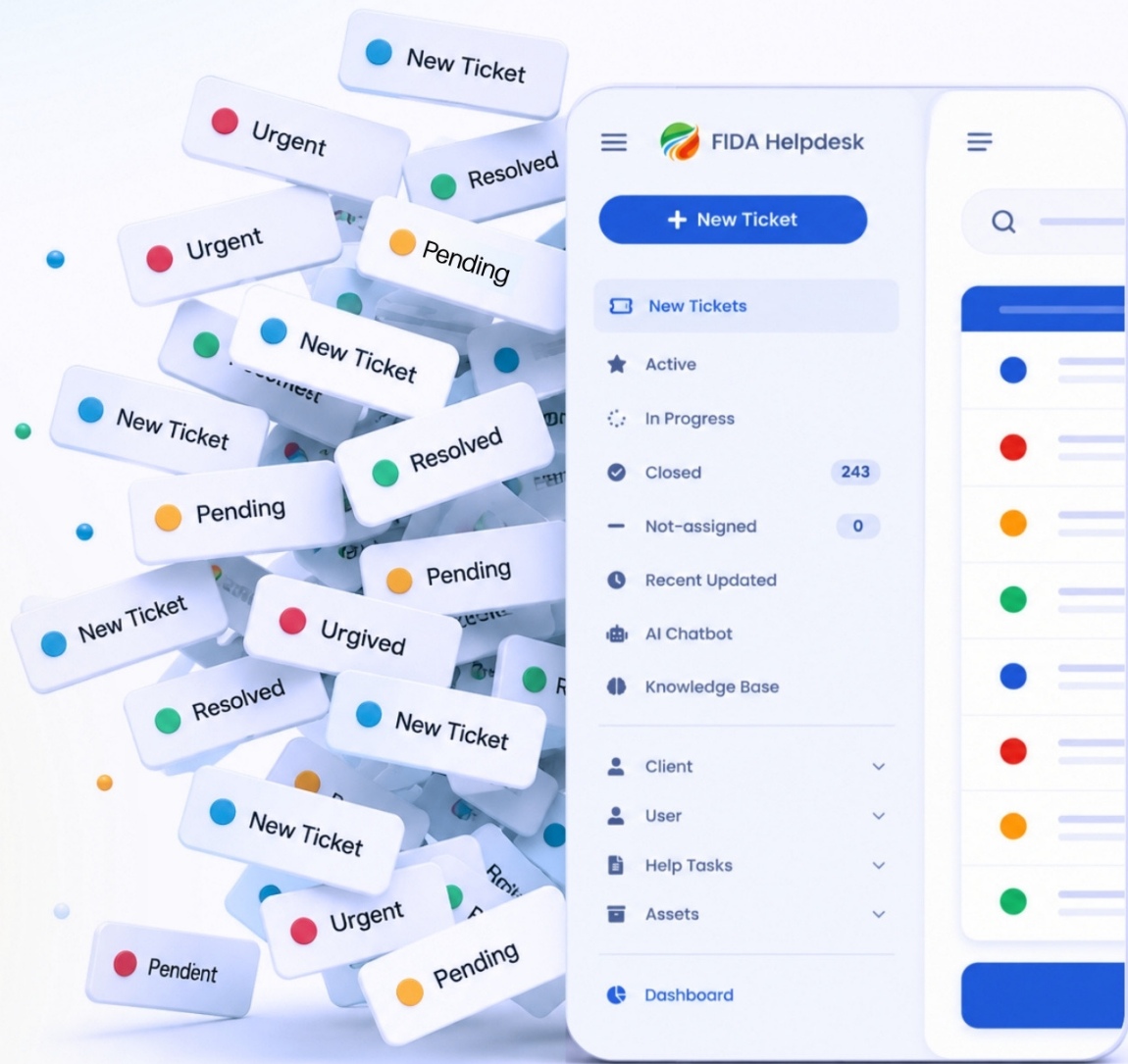
Growth & Performance

- Training & Development
- Performance Management
- KPI & Goal Management
- Competency Management
- Promotion & Succession Planning



1000s of tickets

- lost across scattered spreadsheets and inboxes every year.



This is where  **FIDA Helpdesk** comes in.

FIDAGLOBAL

**Deliver exceptional support.
Respond faster.
Stay organized.**



Building trust with every ticket.

FIDA Helpdesk is a smartly analysed solution built to take the stress out of your support team – smart prioritization, real-time collaboration, and total visibility, so no ticket slips through.





**You focus on growth.
WE HANDLE THE GRIND.**

MANAGED
SERVICES & BPO

Your infrastructure. Our responsibility.

We Manage It ALL,
So **YOU DON'T HAVE TO.**

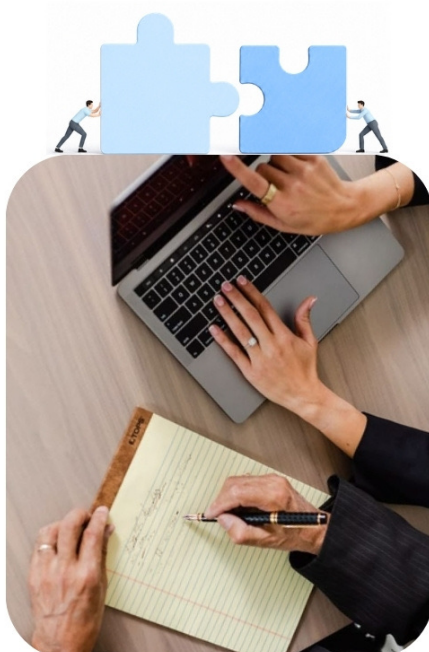
Uniquely yours.

Salary BPO,
Customer BPO

We manage exactly what
your business needs,
nothing more.

15+

Years
Managing
**Payroll &
HR.**



**It's a BOND,
built on trust.**

We don't just maintain - we improve,
bringing industry standards and
security into everything
we touch.



Waiting to transform?

Time invested in
Digital Transformation today
is money **earned tomorrow.**

Every second counts.
So does every decision.

| Optimize today.
| Move faster.





Not just solutions.
**We build relationships
that last.**

Every solution we build treats your information like our own – protected by design, never an afterthought. Trust isn't just earned through results; it's earned by respecting what matters most to you.

Beyond the problem in front of you -

**We build
solutions for
YEARS AHEAD.**



Learning made
simple.
Growth made
continuous.



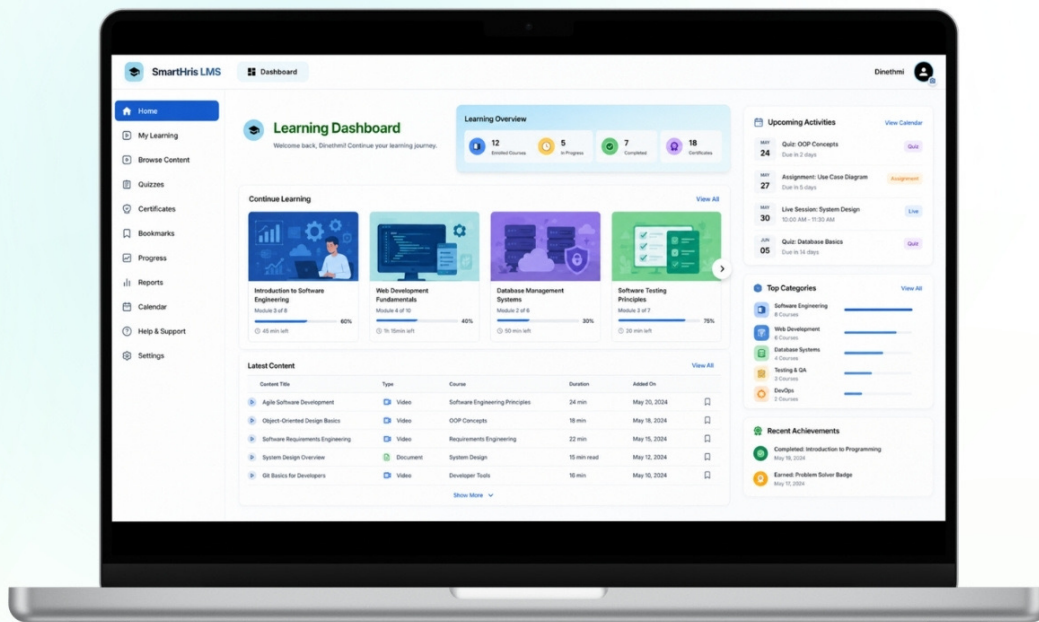
100% Course Completion Visibility

From new hires to
lifelong learners -
one platform for it all.



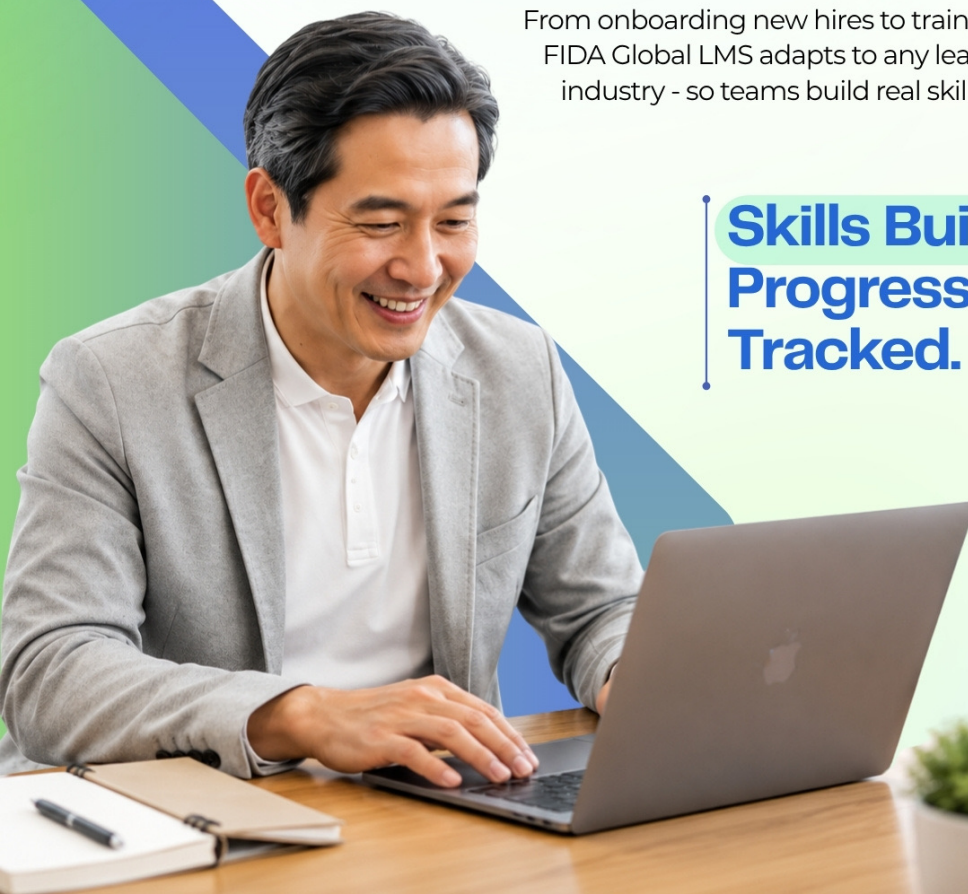
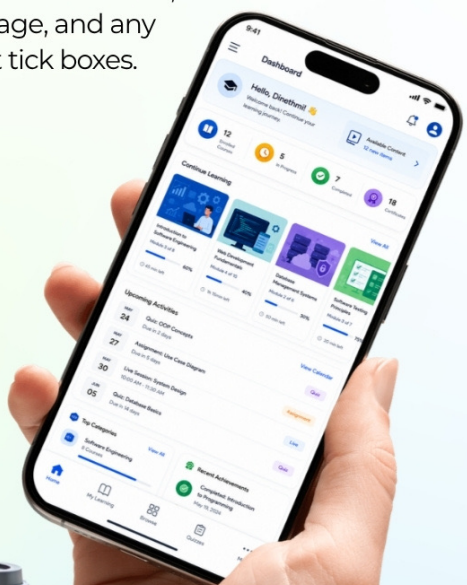
Learning That Works For Every Age, Every Team.

One dashboard for every course, quiz, and certificate - built for any learner, any age, from students to corporate teams.



From onboarding new hires to training an entire workforce, FIDA Global LMS adapts to any learner, any age, and any industry - so teams build real skills, not just tick boxes.

**Skills Built,
Progress
Tracked.**



**Every Lead.
Every Deal.
One Ecosystem.**



**The intelligent CRM built to
adapt to your industry, your
team, and your revenue goals.**



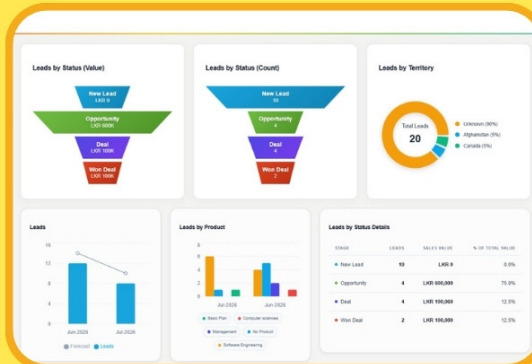


**Track it.
Close it.
Grow it.**



Your Whole Sales Journey. One Clear View.

From first contact to closed deal, every stage – Leads, Opportunities, Deals – is tracked in one place, with a complete 360° history of every client relationship.



- Real-time dashboards
- AI-powered assistant
- Meta lead sync
- Dynamic pricebooks
- Smart assignment

**Empower your sales team with FidaSalesFunnel –
WHERE FLEXIBILITY MEETS
PERFORMANCE.**



Finally, Work Feels Organized.

That calm you feel? It's what happens when **chaos becomes clarity.**



UI Design Review

Due today



+2



Done



May 2025

S	M	T	W	T	F	S
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31



All tasks on track

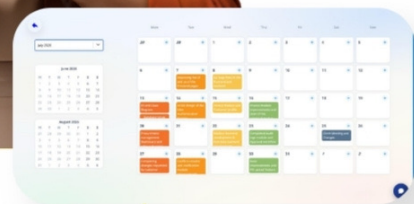
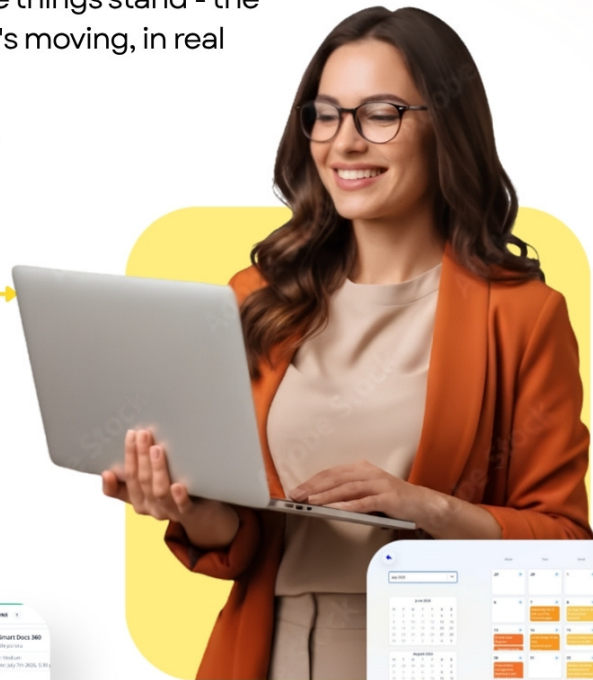


Your Whole Workflow, One Happy Board.

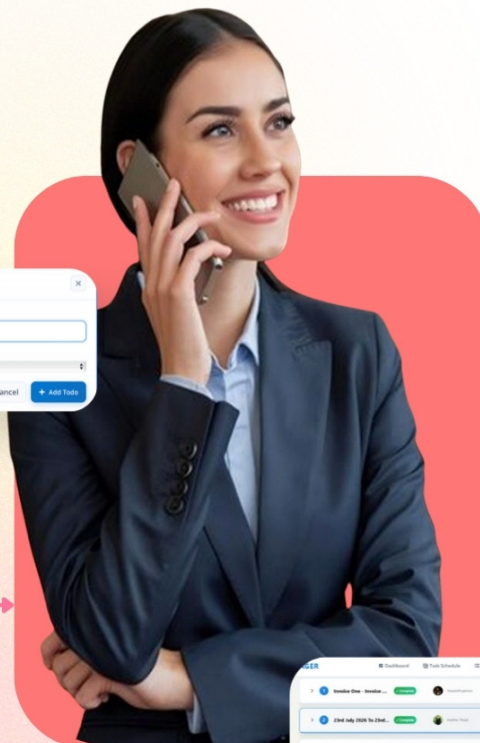
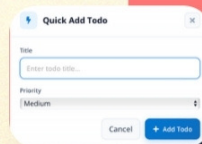
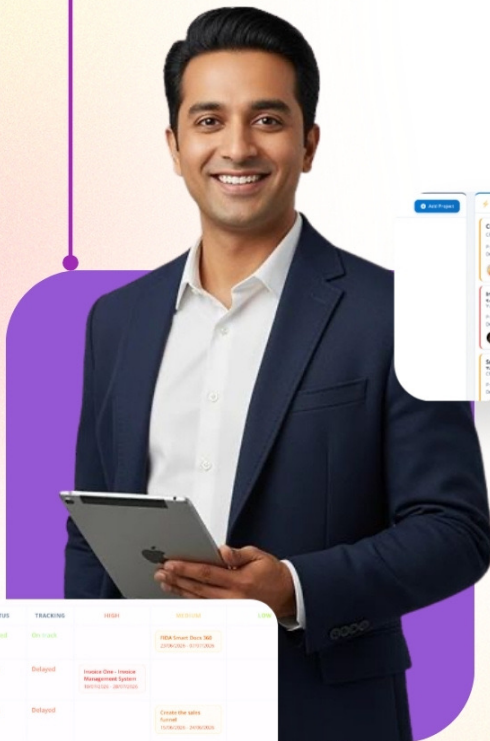
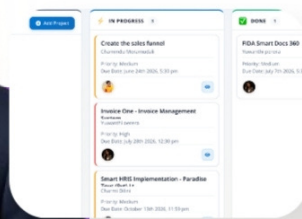


No more status meetings just to find out where things stand - the visual taskboard shows everyone exactly what's moving, in real time.

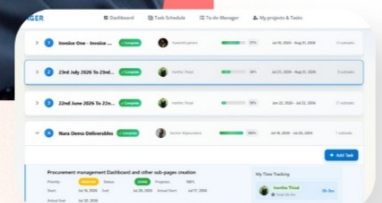
Nothing gets forgotten when every task has a clear owner, a due date, and a priority label.



Color - coded priorities.
Comments and updates,
all in one place.



Simple enough to
start today.
Powerful enough to
grow with your team.



Technology Decisions. Made With Confidence.

End-to-end ICT consulting to help
you adopt the right technology,
the right way.



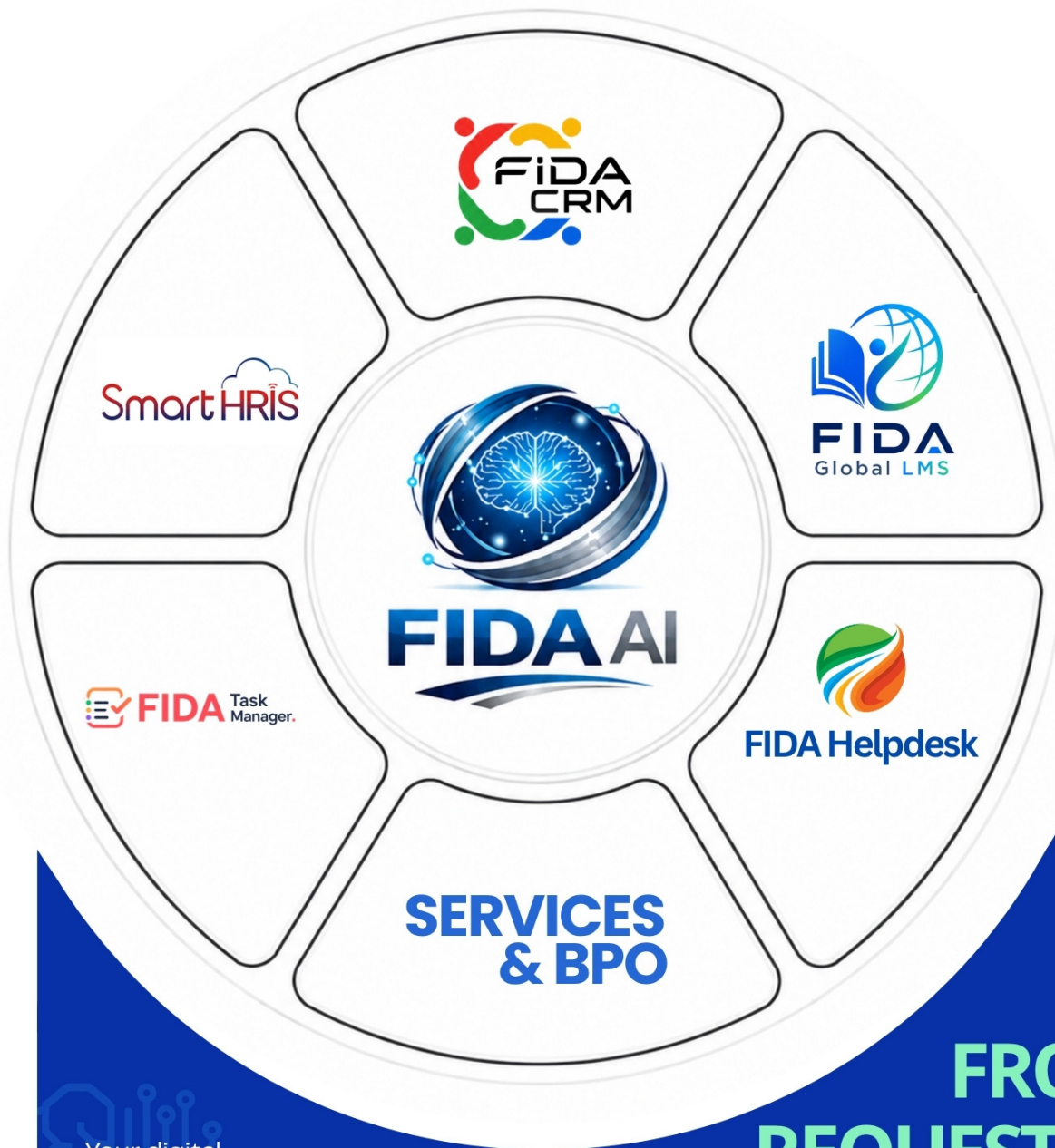
ICT Solutions



Our experienced consultants work
closely with your business to
understand what you actually need –
then deliver innovative, scalable, and
cost-effective technology solutions
built for sustainable growth.



ONE AI PLATFORM. HUNDREDS OF BUSINESS TASKS.



Your digital workforce for everyday operations – understanding requests, completing workflows, updating systems and producing insights.

FROM REQUEST TO RESULT

CONNECTS WITH THE TOOLS AND DATA YOU ALREADY USE!

ALWAYS ON | MANAGED | PLUGGABLE

WHAT FIDA AI CAN TAKE OFF YOUR TEAM'S DESK

- Answer employee and customer questions
- Process Help Desk requests and IT tasks
- Update databases and connected systems
- Trigger approvals, alerts and reminders
- Analyse KPIs and operational performance
- Generate scheduled or on-demand reports



AI THAT WORKS ACROSS YOUR BUSINESS



Know who's in? Know who's out?

**Control every entry. Trust every guard.
Track every hour.**



Fingerprint access, turnstiles, patrol tracking, attendance - all secured with hardware built for accountability, installed and supported by our team from start to finish.

Powered by **ZKTeco.**



ZKT_{ECO}



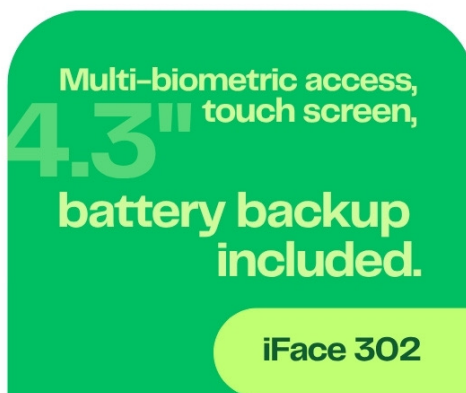
Fast facial & fingerprint
recognition, even in low light,
built-in Wi-Fi.

ZKUF 100



K40 Pro

Fingerprint & card access,
up to 100,000
logs, instant Excel reports.



iFace 302

Verified in under half a second,
**Fingerprint +
Face +
card,
ALL IN**

1



Sense Face 2A





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